

Success story

Stellar IT keeps their clients secure with the powerful Atera and Acronis combo

2 min read

Stellar IT Solutions

Industry Managed Services Provider

Solution Atera for MSPs

Challenges

- Ensuring the security of all their clients' systems, networks, and devices, particularly with the shift to remote work
- Maintaining compliance with various regulations and standards, including GDPR, HIPAA, and PCI-DSS
- Balancing security needs with the usability and functionality of the systems they support

Benefits

- Streamlined IT management
- More efficient & effective in delivering IT services to its clients
- With the powerful Acronis duo, Stellar IT ensures comprehensive protection and disaster recovery against all types of cyber threats
- Atera helped them identify the insight that several cyber-attacks could be prevented by employee education
- Cost-effective pricing model allows more competitive customer pricing

Stellar IT is an MSP based in Miami that offers comprehensive end-to-end services and IT support to small and mid-sized businesses. Stellar IT invests heavily in ongoing education and training for its team and regularly evaluates new tools and technologies that could benefit clients.

With remote work becoming the norm, Stellar IT faced several challenges, including ensuring all clients' systems, networks, and devices are updated with the latest technology, comply with regulations, and are protected against cybersecurity threats.

To tackle these challenges, Stellar IT adopted Atera, which helps them quickly respond to potential threats. With Atera, Stellar IT proactively monitors their clients' IT environments and quickly resolves issues, minimizing downtime and improving their overall experiences. Wherever clients' employees are in the world, Stellar IT can support them since they have remote access to devices and programs.

Additionally, Stellar IT implemented the Atera integration with Acronis Cyber Protect, a cybersecurity solution that provides backup and disaster recovery, anti-malware, and endpoint protection to ensure the backup of clients' data to the cloud, protection from cyber threats, and disaster recovery capabilities.

With Atera's robust remote monitoring and management capabilities, coupled with Acronis' cutting-edge backup and disaster recovery solutions, Stellar IT could guarantee their clients enhanced services and the highest level of protection against cyber threats and data loss.

"We rely on Atera to provide us with real-time visibility into the health and performance of our IT systems, as well as to help us quickly resolve issues and maintain peak performance. We also appreciate the ease of use and cost-effective pricing model that Atera offers, which enables us to better serve our clients."

Tom Borgmann, Co-founder & Senior Systems Engineer
Stellar IT

