

Success story

# Lekker Foods Keeps Remote Employees Connected and Productive with Atera

2 min read



**Industry** Food and beverage

**Solution** Atera for IT Departments

## Challenges

- Improving the company's security posture
- Providing timely support for remote employees
- Limited access to software updates
- Getting high-touch attention from MSP

## Benefits

- Unlocks proactive services
- Cuts troubleshooting time in half
- Automates patching for a better security posture
- Consolidates tech stack for easy deployment and management

**KPI: 35% reduction in monthly support tickets**

Food distribution company Lekker Foods decided to bring its IT management in-house to better protect itself from cyberattacks, which have recently plagued its competitors and customers. Lekker also wanted more control over its tech stack and to always be the #1 priority. Lekker has a complex technology environment, with employees in warehouses, delivery drivers, and employees both in offices and working remotely. The nature of the food distribution industry means the company has to be cost-effective in its solutions, which led Lekker to Atera's remote monitoring and management system.

Not only is Atera cost-effective — Atera also powers their IT Manager Robert Dick, who can now respond quickly to employees and issues, troubleshoot devices and servers remotely (even on mobile), automatically patch software to keep their tech stack up-to-date and secure, and much more.

With Atera, Lekker can easily implement various security software and tools, which are customizable to suit the company's business needs. With integrations and APIs, Robert is able to purchase and sync Atera with the tools that are best for the company—not just the products available or recommended through a provider.

**“Because I can do things remotely, I could sit in the car on a back road and take care of issues. That's an absolute win for a small company where there's no other backup.”**

**Robert Dick, IT Manager**  
Lekker Foods

